

Product Requirements

COMPUTER/PROCESSOR

PC® — Recommended: Pentium® III/600, Minimum: Pentium® II/266

Macintosh® — OS X® or later / Power PC® 604e 266MHz G3, G4

DISPLAY

Recommended: 1024 x 768 color, Minimum: 800 x 600 color

MEMORY

PC® — Recommended: 256 MB, Minimum: 128 MB

Macintosh® — Minimum: 128 MB

NETWORK CONNECTION

56 kbps per concurrent user

Network Latency to <http://app.etapestry.com>

- 100 milliseconds or less is recommended
- 200 milliseconds or more will result in decreased performance.

Note: Please use a trace route to measure this time. This test should be run during peak times.

SUPPORTED BROWSERS

PC®:

- Mozilla Firefox® 2.0 (Recommended browser)
- Mozilla Firefox® 1.5.0.11 or higher
- Internet Explorer® 7.0 or higher

Macintosh®:

- Mozilla Firefox® 2.0 (Recommended browser)
- Mozilla Firefox® 1.5.0.11 or higher

BROWSER OPTIONS

Javascript on

Cookies accepted

SSL enabled

Internet Settings: To ensure your settings are optimized for the use of eTapestry, set your browser settings to check for newer versions of stored pages on every visit.

1. Open Internet Explorer®
2. Go to "Tools," which is located on your browser toolbar
3. On the "General" tab, click on "Settings"
4. Make sure to select "Every visit to the page" and click "OK"
5. Click "OK" one more time to exit the window

ADOBE ACROBAT® READER

To view Adobe Acrobat® files or view PDF reports, you must first download Adobe Acrobat® Reader. Adobe Acrobat® Reader is absolutely free and can be downloaded at Adobe's website. With this viewer, you will be able to view and print any of the documents find on eTapestry's website.



For more information on eTapestry product requirements, contact your account executive at 888.739.3827, or email info@etapestry.com.



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