

eTapestry Pricing Guide - Australia

eTapestry Base System – the Base system includes full use of the eTapestry database for one concurrent user and unlimited named users. All enhancements and updates plus email support are included with the Base system. Pricing is based on number of Accounts (donors, prospects, members, etc.) maintained.

Base System: # of Accounts (Includes First Concurrent User and Web Support)	Monthly Fee
0 to 1000	\$50
1,001 - 5,000	\$150
5,001 - 15,000	\$225
15,001 - 25,000	\$300
25,001 - 35,000	\$375
35,001 - 45,000	\$460
45,001 - 55,000	\$540
55,001 - 65,000	\$630
65,001 – 75,000	\$710
75,001 – 85,000	\$780
85,001 – 95,000	\$860
95,001 – 105,000	\$940
105,001 – 125,000	\$1,020
Each Additional 25,000	Add \$300*

*Surcharge added if number of transactions is more than 3 times the number of accounts

Additional Concurrent Users – additional users allow you to have multiple people logged into your eTapestry database at the same time. Unlimited named users are allowed on all configurations.

Additional Concurrent** Users	Monthly Fee
Each Additional User 0-1000 Accounts	\$50
Each Additional User >1000 Accounts	\$75
User Packages:	
Five Pack of Additional Users	\$250
Ten Pack of Additional Users	\$400

**Concurrent user defined as a person logged into eTapestry. Unlimited named users allowed on all systems

Support and Training Services – A variety of training and support options let you configure a program that is right for your staff.

Telephone Support Based on number of concurrent user licenses	\$35/month first user - \$28/month second user - \$22/month third user \$17/month fourth user - \$13/month fifth user and higher
Annual Training Agreement – Unlimited Web-Based Training sessions plus all recorded training links. Includes Instant Messaging Support . < 1000 Accounts 1001+ Accounts	\$550 One-time Setup Fee plus \$25/month \$900 One-time Setup Fee & 25% of monthly service fee (both base and additional users fee) per year (minimum \$25/mth)
Recorded Training Links	\$800
Custom Consulting	\$225/hour
On-Site Consulting	\$1,725/day + expenses

Prices valid as of 10/01/2008. Prices in AU Dollars. Subject to change without notice.



eTapestry Pricing Guide Australia - Continued

Add-on Modules – Modules let you customize eTapestry and can be added at any time.

Administration Module Phone Support	10% of base system price ⁽³⁾ 10% of base support fees
Advanced Email Phone Support	Pricing based on block of emails purchased. Emails valid for 1 year. (5000 - \$120, 10,000 - \$200, 25,000 - \$400, 50,000 - \$650, 100,000 - \$1000, 250,000 - \$2000, 500,000 - \$2500) 10% of base support fees
Advanced User Security Phone Support	\$250 Setup fee plus 10% of base system plus base user fees ⁽¹⁾ 10% of base support fees
Document Attachments (up to 100MB) Phone Support	10% of base system price per organization (1) 10% of base support fees
Donor Login – Donor online access to personal info Phone Support	\$899 Setup fee plus 20% of base system price per organization (2) 20% of base support fees
Donor Loyalty – Online survey Phone Support	\$899 Setup fee plus 20% of base system price per organization (2) 20% of base support fees
eCommerce – Online donations/Event registration Phone Support	\$750 setup fee plus 10% of base system price per organization (1) 10% of base support fees
eReceiving Phone Support	10% of base system price per organization (1) 10% of base support fees
Executive Reporting Phone Support	5% of base system price ⁽³⁾ 5% of base support fees
Import (Account Only) Phone Support Import (Account, Gift, Contact and Note) Phone Support	\$250 Setup fee plus 10% of base system price per organization (1) – 3 month minimum 10% of base support fees \$500 Setup fee plus \$100/month – 12 month minimum 20% of base support fees
Moves Management – first user Additional users / Phone support	10% of base system price per organization (1) 10% of add-on user price / 10% of base support fees
Outlook email integration Phone support	20% of base system price per organization (2) includes doc attach. 20% of base support fees
Segmented Transactions Phone support	10% of base system price per organization (1) 10% of base support fees
Wish List – website forms for posting items that can be purchased as donations	\$899 setup fee plus 20% of base system price per organization (2) 20% of base support fees

1 - \$10/month minimum

2 - \$20/month minimum

3 - \$5/month minimum

Data Conversion and Utilities – eTapestry has successfully converted thousands of databases – from simple Excel and Access files to sophisticated database packages. Data utilities help you keep your database clean, accurate, and up-to-date.

Conversions per Database	\$550 - \$4000+ (based on complexity – all conversions quoted)
Mass Duplicate Merge	\$600 per processing up to 100,000 records

Website Development and Hosting – eTapestry provides a number of options for building, hosting, and maintaining your website. Choose the website features and capacities you require. All websites include a unique url, email addresses, your colors and logos, calendar of activities, and contact form. For details on Website Development and Hosting visit www.etapestry.com or contact your eTapestry account executive.

eTapestry is a Blackbaud Company

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